

Instructions for software download and upload

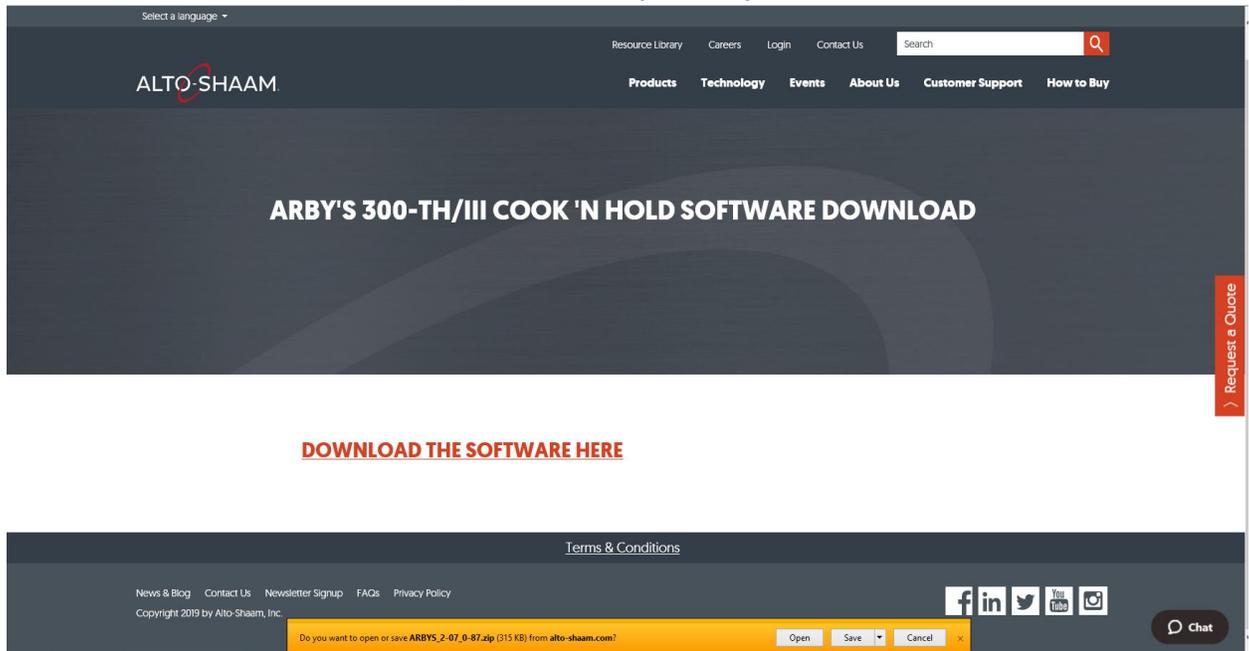
- 1) Insert a USB/Thumb Drive into your computer
- 2) Open Arby's Landing page - Select "Update software with free, instant download"

The screenshot shows the Arby's website's resource library page. At the top, there is a navigation bar with links for "Resource Library", "Careers", "Login", and "Contact Us", along with a search bar. The main header features the "ALTO-SHAAM" logo and a navigation menu with "Products", "Technology", "Events", "About Us", "Customer Support", and "How to Buy". A large image of an Arby's 300-TH/III control unit is displayed on the left. To its right, the text "ARBY'S 300-TH/III RESOURCE LIBRARY" is prominently shown. Below this, the section "DOCUMENTS, VIDEOS AND TECHNICAL SUPPORT" is highlighted. Underneath, it states "Current software version is 2.07/0.87 (as of 05/02/2019)". A list of options is provided: "Update software with free, instant download" (highlighted in yellow) and "Purchase software update on preprogrammed USB flash drive (sent via UPS)". Three links are listed: "300-TH/III with SiteSage Technical Specifications [PDF]", "300-TH/III with SiteSage Operation Manual [PDF]", and "SiteSage Sales Training Document [PDF]". A "Help" button is visible in the bottom right corner. A vertical "Request a Quote" button is on the right edge.

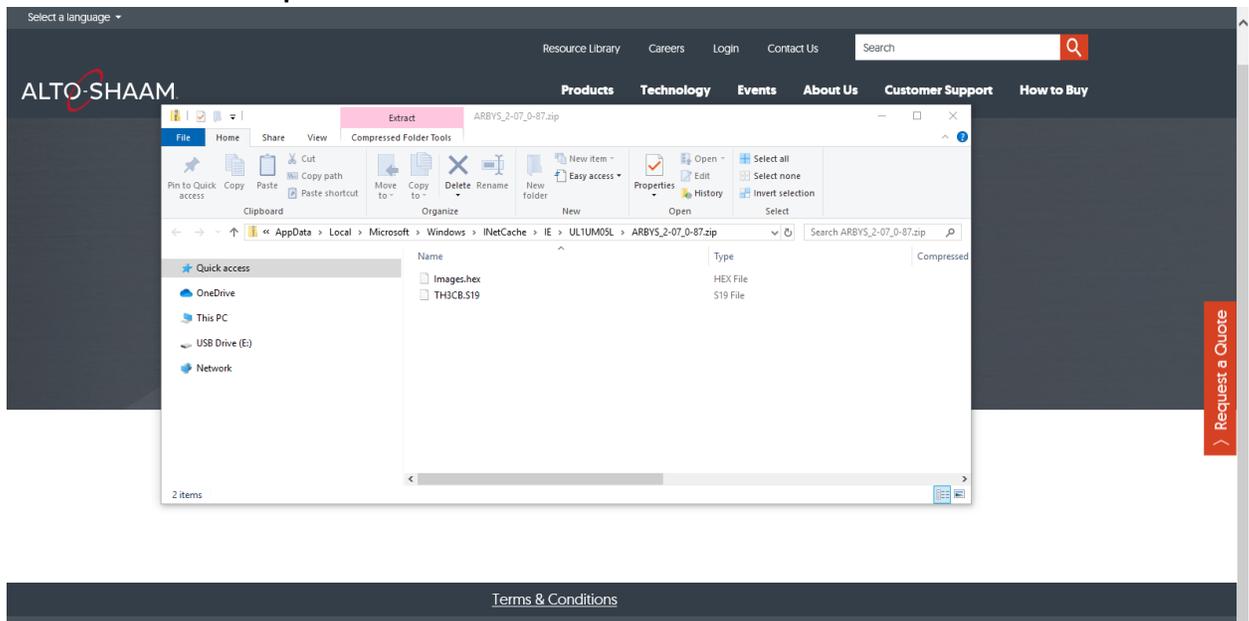
- 3) Fill out the following fields and click "submit"

The screenshot shows the "ARBY'S 300-TH/III COOK 'N HOLD SOFTWARE DOWNLOAD" page. The header and navigation are identical to the previous screenshot. The main heading "ARBY'S 300-TH/III COOK 'N HOLD SOFTWARE DOWNLOAD" is centered. Below it, the section "FREE SOFTWARE DOWNLOAD" is highlighted. A paragraph of text reads: "Alto-Shaam and Arby's constantly strive to improve the operation and performance of the 300-TH/III controls. As a result, things change! And we want to tell you when they do so you have the most recent upgrades." To the left of this text is a form with four input fields labeled "First Name:", "Last Name:", "Email:", and "Franchisee Name:". Below the form is a "Submit" button. A "Terms & Conditions" link is at the bottom center, and a "Chat" button is in the bottom right corner. A vertical "Request a Quote" button is on the right edge.

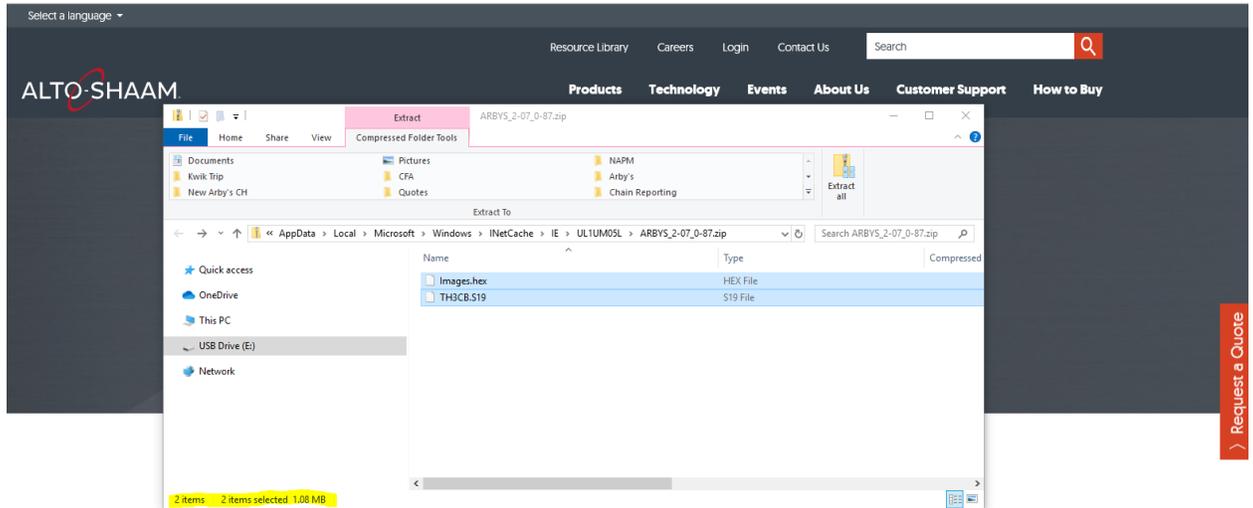
4) Select “Download the software here”, Then click “Open” on yellow bar at bottom of screen



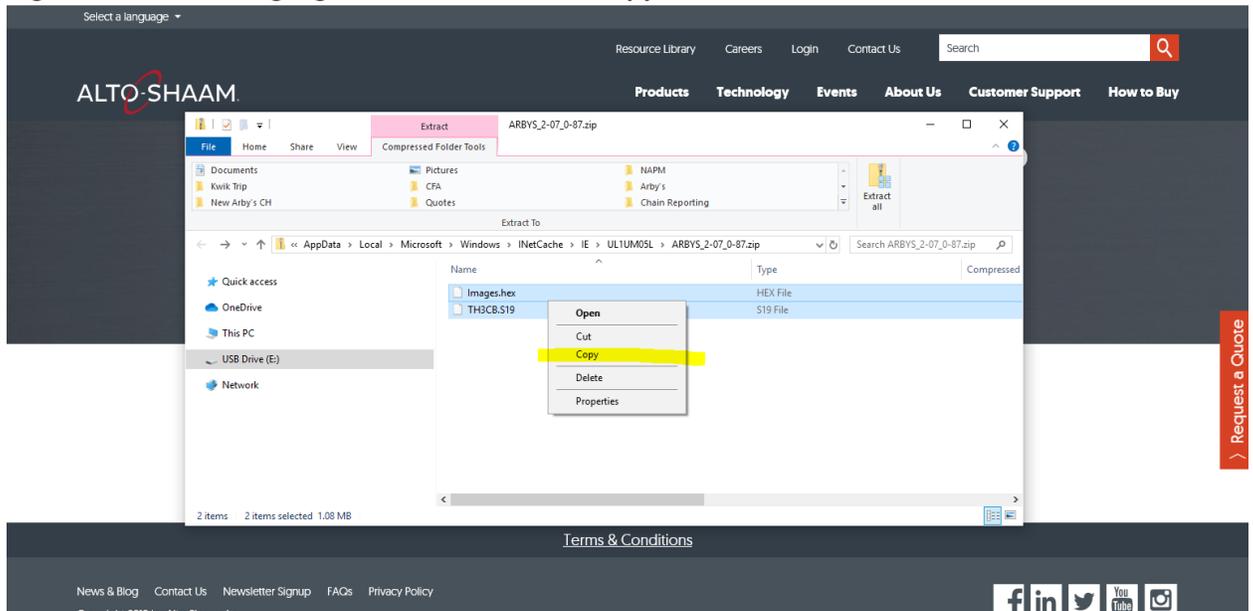
5) The software file will open in a new folder window



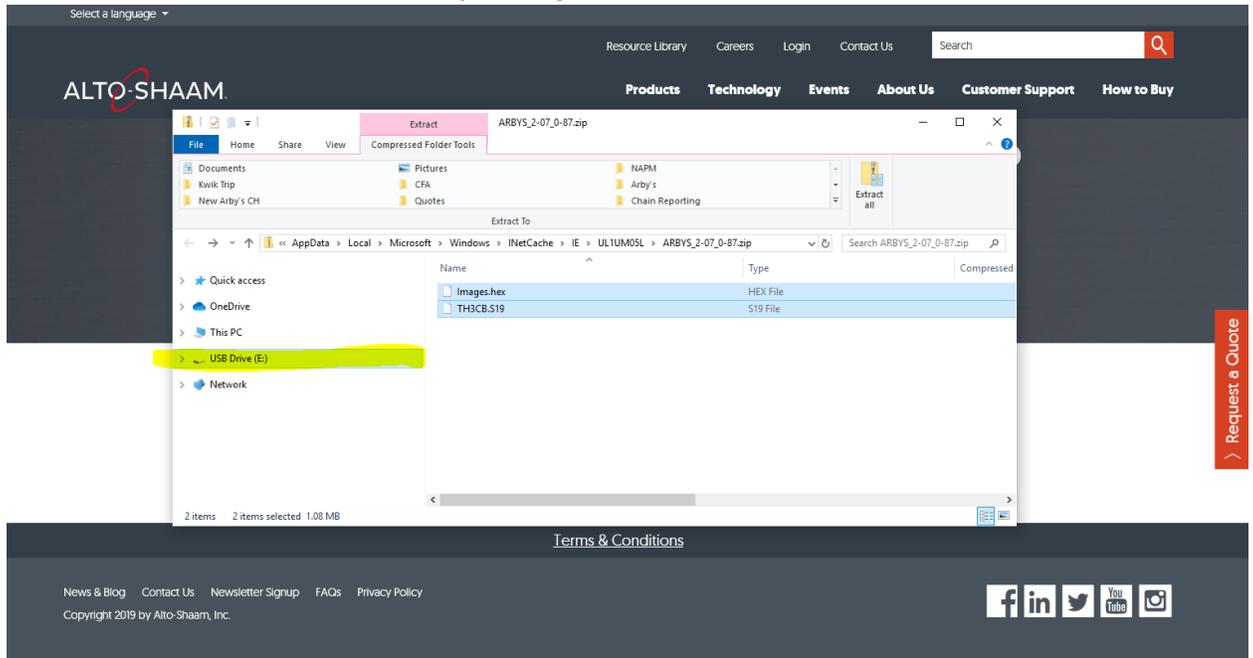
- 6) Copy items to USB drive – Click first item ONCE, Then while holding the Control Key (Ctrl), click the 2nd item once – on the bottom left, you should see “2 items selected”



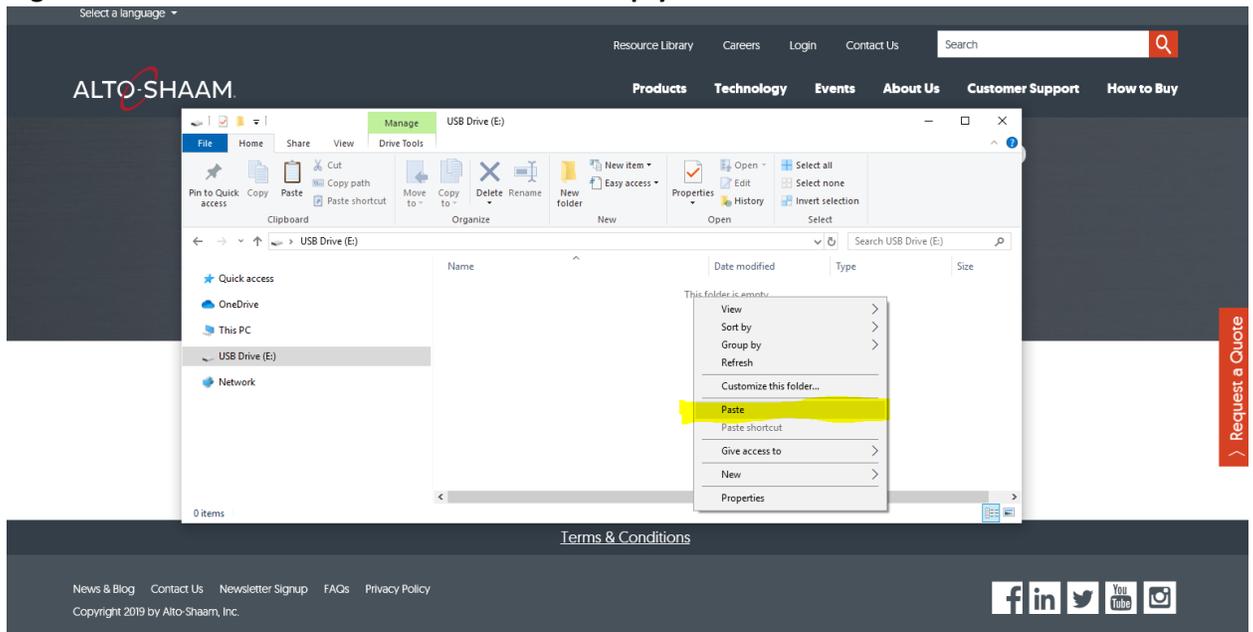
- 7) Right Click over the highlighted item and select “Copy”



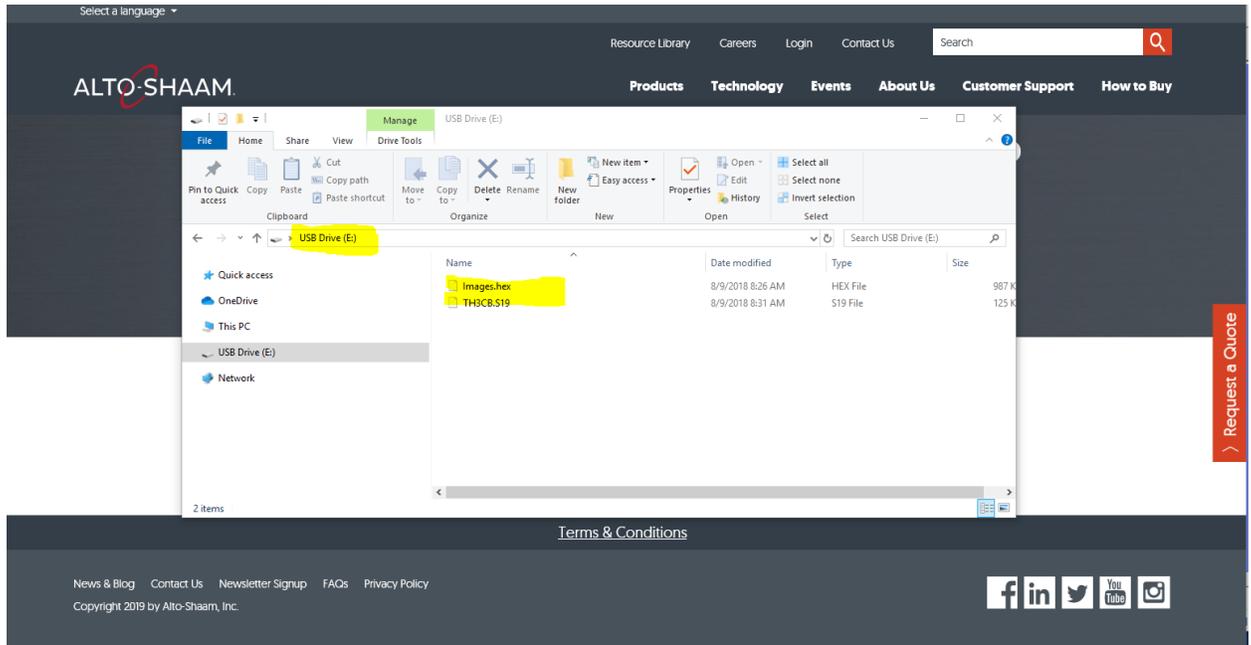
8) Then click into the USB Drive folder by clicking ONCE - on left side of folder window



9) Right Click over the section called “This folder is empty” – and select “Paste”



10) The two items now are copied on the USB Drive



11) Remove the USB drive from computer – File is ready to be installed on oven