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# VECTOR® MULTI-COOK OVENS

## Factory-Authorized Installation Program for U.S.A. & Canada



### Ensure optimal performance of your countertop or full-size Vector Multi-Cook from the start

**PRE-INSTALLATION SITE SURVEY** ensures your location is ready for installation.

Factory-authorized **INSTALLATION** by trained service technicians.

Professional **MECHANICAL START-UP** completed by technician at time of installation to ensure proper function.

Declining this service will **INVALIDATE ANY WARRANTY CLAIMS RELATED TO IMPROPER INSTALLATION.**

### AUTHORIZED SERVICE AGENT (ASA) RESPONSIBILITIES:

**Note:** The ASA will move equipment as long as it is within 5' (1524mm) of the final landing place and it is an unobstructed path.

- Traveling to site; within 60 miles (120 miles round trip); within 97km (194km round trip)
- Performing pre-installation site visit and completing pre-installation checklist
- Stacking and assembly of associated stacking hardware, if shipped unstacked (Stacked units are shipped stacked unless otherwise specified)
- Making final connections to all existing utilities within 3' (914mm) of the oven (gas, electric, water, drain)
- Performing mechanical start-up of the oven
- Uncrating oven, placing on stand (if applicable), and setting in place
- Leveling the unit

### ALTO-SHAAM INSTALL PROGRAM REP RESPONSIBILITIES:

- Managing the process from order receipt through installation
- Managing receipt of site contact information
- Alerting the ASA partner that an installation has been purchased and a pre-installation site survey is required
- Receiving and storing all pre-installation, installation, and start-up paperwork

### NON-DISCOUNTABLE FACTORY LIST PRICING:

Refer to AutoQuotes for current pricing.

### STANDARD PRICING EXCLUDES:

- Delivering and receiving of equipment by an ASA to end user location
- Moving the unit to within 5' (1524mm) of final destination
- Special licensing or permits
- Overtime labor or additional travel beyond 120 miles per trip
- Recommended installation kits
- Removal of packing material
- Removal and scrapping of old unit
- Additional visit beyond the pre-site inspection and the installation/start-up visit
- Addressing any site related issues

### **END USER RESPONSIBILITIES:**

- The end user must supply the materials required for the installation. The end-user has the option of providing the materials for installation themselves or purchasing the materials from an ASA.
- The equipment to be installed must be positioned within 5' (1524mm) of its final destination on-site with an unobstructed path to the installation area. Additional charges may apply if these criteria are not met. It is the responsibility of the end user to ensure that all existing utility connections meet all applicable federal, state and local codes.
- Units will be shipped even if the pre-site inspection has not been done.

### **INSTALLATION AREA REQUIREMENTS:**

- Must include a level, non-combustible surface for the oven to be installed upon
- Must include an exhaust hood installed in accordance with local and/or national codes, regulations and standards under which the oven may be installed
- Must not be affected by steam, grease, dripping water, high temperatures, or any other severely adverse condition
- 2" (51mm) minimum clearance is acceptable but 20" (508mm) is recommended (not required) for service access on the left hand side for full-Size, F series VMC ovens. *NOTE: Any moving of equipment may result in additional charges*
- 6" (152mm) minimum clearance from grease producing equipment is required on the left and right sides
- Must have an ambient temperature above 60°F (16°C), with a maximum non-condensing relative humidity of 95%
- Mobile appliances must be installed with a flexible connector and secured to the building structure by means of a restraining device (not factory supplied)

### **UTILITY CONNECTION REQUIREMENTS:**

- One (1) dedicated circuit per unit. Junction box or electrical disconnect positioned within 3' (914mm) of unit.
- If applicable, 3/4" NPT quick disconnect and gas line.

### **ADDITIONAL INSTALLATION PRICING MAY VARY:**

- Two electric countertop, H series VMC ovens stacked with stacking stand (or optional bottom units: holding cabinet or Cook & Hold oven)
- H series VMC stacked with a stand under a 4-10 combi oven
- Two electric full-size, F series VMC ovens stacked (stacking kit w/ F3 over F4)
- Two electric full-size, F series VMC ovens stacked (mobile base w/ F3 over F4)
- Combi (7-20/6-10) over VMC F series

### **CONTACT US:**

**Available 24 hours a day, every day.** Contact our Tech Team at [servicedept@alto-shaam.com](mailto:servicedept@alto-shaam.com) or Toll Free at **1-800-558-8744** (U.S. and Canada only) or **1-262-251-3800**; follow the prompts for emergency service.